

## Lafayette Oaks Homes Association Vinteum Neigbrs Helpful Access Tips



Vinteum Neigbrs is our HOA management solution intended to provide a portal to our community documents and resources. If you didn't receive an email to join, check your junk folder or spam folder. Another way to join is to visit <http://lafayetteoakstlh.org>, in the services section. Enter information under New Resident Registration, and we will get you all set. Please check out this Intro video: <https://www.loom.com/share/025f99fdd1164d5698da8f617cf4f0c9>

Google Chrome is the recommended browser to use when accessing <http://lafayetteoakstlh.org> and the LOHA secure portal.

If you are still having issues accessing Vinteum Neigbrs when clicking on Access Your Community or with New Resident Registration and you have a browser extension/ad-blocker installed, please try one of the following. Vinteum Neigbrs does use website analytics for website statistics; they also use a CDN (Content Delivery Network) for the geographically located solution they provide. Below are instructions on how you may whitelist Vinteum Neigbrs with only a few clicks in most popular ad-blocking software:



### Adblock Plus

1. Click the Adblock Plus icon.
2. Click "Enabled on this site" to disable ad blocking for the current site.
3. In Firefox Click "disable on ancient.eu" to disable ad blocking.
4. Reload the page.



### Adblock

1. Click the Ad Block icon.
2. Click "Don't run on pages on this domain".
3. Reload the page.



### Ghostery

1. Click the Ghostery icon.
2. In Ghostery versions < 6.0 Click "Whitelist site".
3. In Ghostery version 7.0 click "trust site"
4. In Versions < 6.0 You will see the message "Site is whitelisted". Click "reload the page to see your changes."
5. Reload the page.



### uBlock / uBlock Origin

1. Click the uBlock / uBlock Origin icon.
2. Click the “power” button in the menu that appears to whitelist the current web site.
3. Reload the page.



### Disconnect

1. Click the Disconnect icon.
2. Click “Whitelist site”.



### Firefox Tracking Protection

In Firefox, “Tracking Protection” may activate our adblock notice. It can be temporarily disabled for a browsing session by clicking the “shield” icon in the url bar if visible and following the instructions. For further details on Tracking Protection please review Mozilla’s support.